

What is Responsible Gambling?

Responsible gambling for **individuals** means:

- they may gamble for pleasure and entertainment but are aware of their likelihood of losing and understand the associated risks,
- they exercise control over their gambling activity, and
- responsible gambling occurs in balance with other activities in their lives and is not causing problems or harm for themselves or others.

Responsible gambling for **gambling providers** requires:

- shared responsibility for generating awareness of the risks associated with gambling,
- creating and promoting environments that prevent or minimize problem gambling,
- and being responsive to individual and community concerns around gambling.

While most casino patrons gamble for fun and entertainment, there is a small percentage that will experience problems. We are committed to ensuring that every effort is made to prevent the development of gambling problems and to promote Responsible Gambling practices. Additionally, when interventions are appropriate we will initiate customer service practices that support the individual and protect other casino patrons from the consequences of Problem Gambling.

Our commitment and Responsible Gambling program involves:

- Implementing Responsible Gambling Policies
- Enforcing Underage Gambling Policies and Practices
- Offering a Self-Exclusion Program
- Providing Information and Messaging
- Supporting Informed Decision Making
- Assisting Patrons Who May Have Problems with Gambling
- Limiting Access to Money
- Training Employees on Problem Gambling

10 Rules of Responsible Gambling

1. If you choose to gamble, do so for entertainment purposes. If your gambling is no longer an enjoyable activity then ask yourself why you're still "playing."
2. Treat the money you lose as the cost of your entertainment. Treat any winnings as a bonus.
3. Set a dollar limit and stick to it. Decide before you go not only what you can "afford" to lose, but how much you want to spend. Do not change your mind after losing.
4. Decide how much of your time you want to allow for gambling. Leave when you reach the time limit whether you are winning or losing.
5. Expect to lose. The odds are that you will lose.
6. Do not borrow money to gamble.
7. Create balance in your life. Gambling should not interfere with or substitute for friends, family, work or other worthwhile activities.
8. Avoid "chasing" lost money. Chances are the more you try to recoup your losses the larger your losses will be.
9. Don't gamble as a way to cope with emotional or physical pain.
10. Become educated about the warning signs of problem gambling. The more you know, the better choices you can make.

